Mountain Park Health Center Flips Marine and Boat Supply Store, Offers Tempe Residents Quality Affordable Healthcare

The \$14 million Mountain Park Health Center Tempe Clinic boasts multi-functional design elements that aim to enhance the community as well as patient and staff experience

September 13, 2017 – The newest Mountain Park Health Center clinic has opened on the corner of Broadway and McClintock in Tempe, Arizona. Working with SmithGroupJJR and Concord General Contracting, Inc., Mountain Park has transformed a former 30,000-square-foot boat dealership into a vibrant community health center that balances clinical efficiency with amenities that promote energy and wellness in an underserved community.

"Patients and staff at our previous clinic were crowded in the waiting room, exam rooms and back office space," said Dr. John Swagert, CEO of Mountain Park Health Center. "Our providers' schedules were as limited as our physical space, and we didn't have the capacity to meet the needs of our community. With this new facility, we have been able to add more providers to our team which means we can now triple the number of patients that we see each day."

Early collaboration and public engagement sessions with the Tempe Police Department, representatives from Arizona State University, community leaders and others helped shape the unique program for communal spaces and define the needs of the diverse population. Taking advantage of the large site, designers added amenities such as a guided walking trail, activity nodes, children's play area, a small fruit orchard, a tree nursery and an activity lawn, giving the community a place to come together, even if not visiting the clinic.

Inside the clinic, large, open spaces and vibrant colors and graphics help to create a bright, healthy environment, as well as serve as a universal wayfinding device. Exam rooms are 30% larger than standard to accommodate families and their care teams and use sound-proof sliding doors that provide easy access for those with strollers or wheelchairs. Private offices are replaced by open, collaborative work areas to support Mountain Park's Patient-Centered Medical Home care model, which gives patients access to a multi-specialty team of primary care physicians, nurse practitioners, pharmacists, behavioral health consultants and registered dietitians in a single visit.

Mountain Park Health Center works with the communities it serves to sustain and improve health by providing affordable primary care. With eight locations throughout Phoenix, Tempe and Goodyear, Mountain Park serves over 80,000 patients each year.